

June 5, 2020

Dear Friends,

As you may know, the Province has, once again, extended the COVID-19 'lock-down' period to June 30.

Once the lock-down is lifted ESS, like other community support agencies, will be taking a very cautious and deliberate approach to any reopening. We will adhere to the guidance our government provides.

However, until a vaccine is found, except for our staff members engaged in assisted living, in-home respite care and onsite overnight respite care (Caring Centre), case management and transportation, the plan is to continue to have staff working remotely from home. Even so, our phone lines, emails, website and social media accounts will continue to be managed.

I came across a resource, "COVID-19 and People with Disabilities in Canada" produced by the Government of Canada, which I would like to share:

<https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/guidance-documents/people-with-disabilities.html>

I am delighted to report that the construction of our new Caring Centre, at 30 Rosemount Avenue, is moving ahead quickly. This facility will provide 24/7 care for up to 12 clients in need of overnight respite. Individuals whose caregivers may have to go away, for example for business or other trips, or who just may need a break, will be able to book a short stay for their loved ones in the Centre.

This Centre will also incorporate an Adult Day Program to be enjoyed by clients staying overnight and day visitors. Social recreation, exercise and falls prevention and group activities will also be provided. There will be a dining room, kitchen, senior-friendly washroom facilities and activity space. It has been designed to support adults with physical and cognitive challenges. It will be a safe and welcoming 'home-away-from-home'.

We are very excited to open this new Centre and have [included the layout for your review](#). Please contact me directly at acoke@esssupportservices.ca or 416-668-1458 with your questions and comments about this new Centre. Stay tuned for more information on how you can become more involved in working with us on the development of this new ESS location.

As always, we look forward to hearing from anyone who may need our support by phone at (416) 243-0127, through our web site at www.esssupportservices.ca or by e-mail at agency@esssupportservices.ca.

Regards,



Alison Coke, CEO
ESS Support Services



2245 Lawrence Ave. W., Etobicoke ON M9P 3W3
Tel: 416-243-0127 Fax: 416-243-7987
www.esssupportservices.ca

Charitable Registration No. 11896 5029 RR0001

