

June 19, 2020

Dear Friends,

Everyone at ESS sends best wishes.

We received some excellent news this week. Together with Dorothy Ley Hospice, ESS had applied for Ministry of Health funding to provide Palliative Care training for our Personal Support Worker (PSW) staff. This application was approved!

During the one-year program, 30 PSWs will be given in-class training by the Dorothy Ley Hospice team, including their Medical Director. This education will be enriched by the opportunity to shadow hospice staff and observe the very special 'end-of-life' care they are so recognized for. Integral to this program will be education on medications and self-care.

Other opportunities also came our way with invitations to speak to, and hear from, resident groups from both South and North Etobicoke. Sincere thanks is sent to the LAMP Community Health Centre "Community Relations Committee" and the Rexdale Community Hub for hosting these events, and the chance they provided to listen, and speak directly to community members about the needs of seniors and adults with disabilities across Etobicoke and how ESS might be able to help.

While the emergency orders have been extended again, a great deal of work is underway to plan for "reopening". There is no rule book. But, leaders from ESS' Client Services, Transportation and Business Operations teams are all contributing. Given their knowledge, and expertise of the many others engaged, the plans developed will be thorough and thoughtful.

I wish you all a happy and healthy week. Please do not hesitate to reach out if we can support you or anyone you know who may need our help by phone at (416) 243-0127, through our web site at [www.esssupportservices.ca](http://www.esssupportservices.ca) or by e-mail at [agency@esssupportservices.ca](mailto:agency@esssupportservices.ca).

Regards,



Alison Coke, CEO  
ESS Support Services