

October 30, 2020

Dear Friends,

While watching the increasing impact of COVID-19 on our community is truly worrying, ESS continues to operate with great care.

At the end of September, we relaunched our Adult Day Services (ADS) program at our 525 Horner Avenue (south) site. Small groups of seniors and staff have been put together in cohorts, limiting contacts for both groups. With the recent tightening of restrictions impacting the Greater Toronto Area, we will continue to operate only three mornings a week for the time being.

Our new Centre at 30 Rosemount Avenue is nearly ready to accept overnight clients in the onsite Caring Centre. As with the ADS, the number of clients we will book will be very limited. While it has the capacity to care for 12 clients, we will limit intake to a maximum of 8 people to ensure every person has their own room. If everything goes according to our plan, we expect to open our Centre and welcome overnight respite care clients by the end of November.

Out of an abundance of caution, we have decided that it is not safe to offer a Grand Opening, even on a limited scale. Instead, a virtual tour will be developed so that anyone interested in 'visiting' and seeing the facility will be able to do so on-line and from the safety of their own homes.

Among other initiatives, ESS has been invited to participate in a survey, developed by the South Etobicoke City-United Way Cluster of agencies on anti-black racism. This is a great opportunity to connect with other agencies, gather information on different and new approaches to combat this challenge and work together to design and implement concrete action plans.

We are also working with the Brampton-Etobicoke Ontario Health Team (OHT) to survey the many different health and community providers in the area on tools and techniques being used that allow clients and community members to access their own personal medical records. This is a long-term goal of this OHT and ESS is pleased to contribute to this most worthwhile and important initiative.

It is hard to believe that Halloween is almost upon us. What a year!

We continue to send our best wishes and as always, if you or anyone you know, might need our help, please call (416) 243-0127, access us through our web site at www.esssupportservices.ca or by e-mail at agency@esssupportservices.ca.

Regards,



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