

May 8, 2020

Dear Friends,

This letter comes with all our best wishes to everyone in the community.

I wanted to provide an update on our activities in the last little while. We have been busy!

Thanks to many of you, we have received donations of cloth masks which we have been delighted to distribute to clients receiving service. This help is so appreciated.

Our food security activities have really ramped up. We continue to arrange for and deliver groceries to our home-bound clients with great success. ESS has never been involved in this kind of support in the past: the willingness and flexibility of our staff team have made this possible.

On Tuesday, in partnership with the Toronto Community Housing Corporation (TCHC), our fantastic Transportation Team delivered 1500 prepared meals to five TCHC buildings. The feedback from TCHC management, staff, volunteers and tenants was that the ESS team “rocks”! This work with TCHC will continue as long as the need exists and we have the capacity to meet it.

We had the opportunity to do our first walk-through of the new Caring Centre site at 30 Rosemount Avenue, York, ON. Construction is well underway to create this twelve-bed facility and adult day centre to replace the Caring Centre at Humbervale Place that closed last fall. It is very exciting to see this centre take shape with the remarkable investment and generosity of our landlord.

When completed, the centre will provide 24/7 respite care for seniors and adults with disabilities. It will be staffed with our terrific personal support staff, case managers and social, fitness and recreational team.

There will be costs associated with furnishing and securing the equipment needed to take the best care of our clients at the Centre. We have started to reach out to our traditional funders to see if they can help us acquire the commercial ovens, washing machines, dryers and dishwashers that will be needed. We will also be asking our friends in the community for any help they may be able to offer.

Our virtual programming, friendly visiting service now conducted over the phone, wellness check-ins and reassurance calls made by agency staff and volunteers continue. Staying in touch with people who are isolated is so imperative now. Connecting in this way helps us better understand the support we can provide.

As always, you can help us help others who may need ESS support by urging them to call (416) 243-0127, contact us via our web site at www.esssupportservices.ca or e-mail us at agency@esssupportservices.ca.

Regards,



Alison Coke, CEO
ESS Support Services



2245 Lawrence Ave. W., Etobicoke ON M9P 3W3
Tel: 416-243-0127 Fax: 416-243-7987
www.esssupportservices.ca

Charitable Registration No. 11896 5029 RR0001

